



DETERMINATION

Fair Work Act 2009

s.157—variation of modern award

Expense-related allowances 2025

(AM2025/7)

CONTRACT CALL CENTRES AWARD 2020

[MA000023]

Contract call centre industry

JUSTICE HATCHER, PRESIDENT
VICE PRESIDENT ASBURY
DEPUTY PRESIDENT MILLHOUSE

SYDNEY, 19 JUNE 2025

Expense-related allowances.

A. Pursuant to s 157 of the *Fair Work Act 2009* (Cth), the above award is varied as follows:

1. By deleting the amount “\$17.48” appearing in clause 18.3(c)(i) and inserting “\$17.93”.
2. By deleting the amount “\$17.48” appearing in clause 18.3(f)(ii) and inserting “\$17.93”.
3. By deleting the table appearing in clause C.2.1 and inserting the following:

Allowance	Clause	\$	Payable
Motor vehicle allowance	18.3(a)	0.98	per km
Meal allowance—overtime	18.3(c)(i)	17.93	per occasion

Allowance	Clause	\$	Payable
Meal allowance—travelling expenses	18.3(f)(ii)	17.93	per meal

B. This determination comes into operation on 1 July 2025. In accordance with s 165(3) of the *Fair Work Act 2009* (Cth) this determination does not take effect in relation to a particular employee until the start of the employee's first full pay period that starts on or after 1 July 2025.



PRESIDENT

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