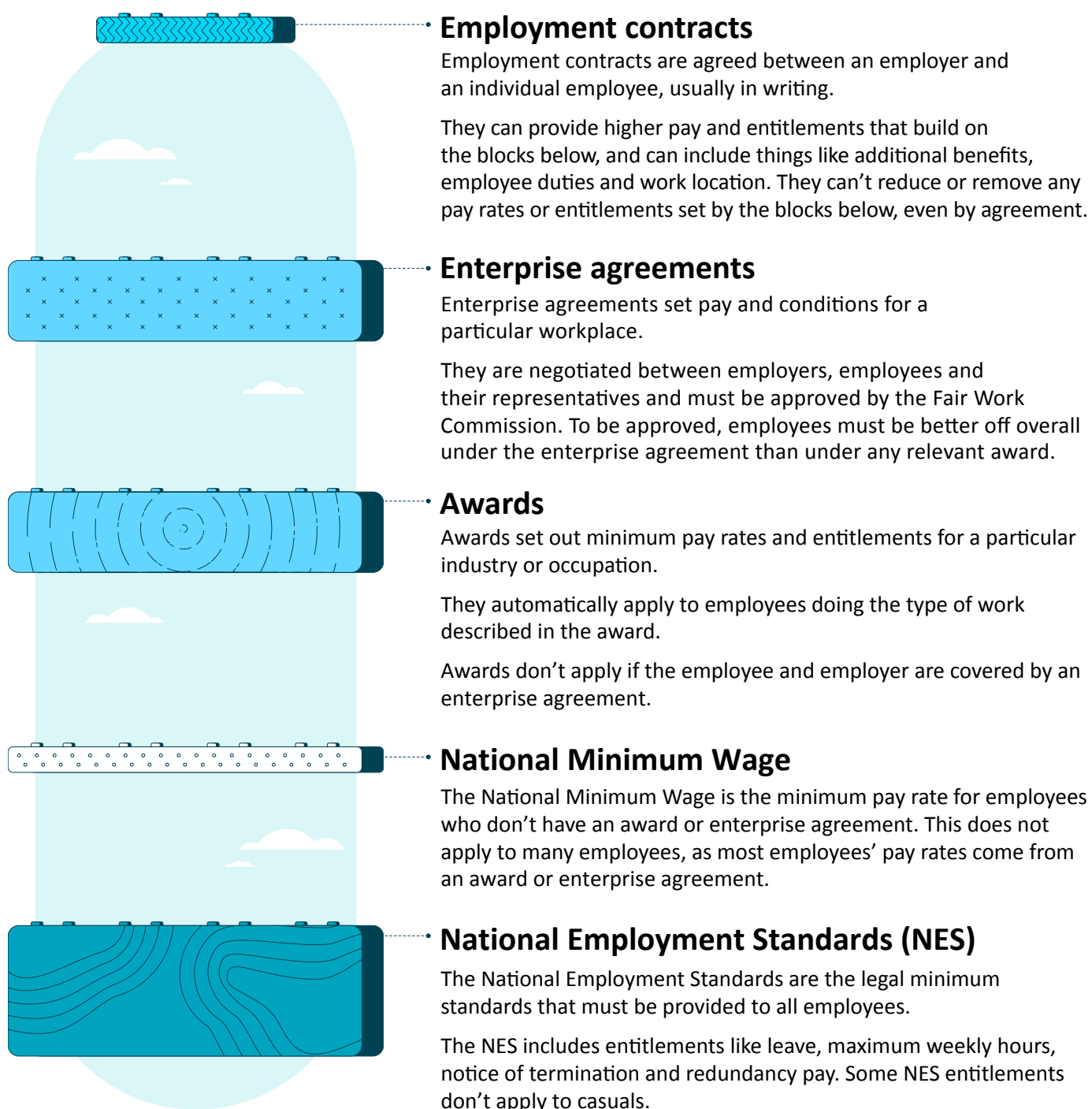


Understanding employee pay and entitlements

Most employers and employees in Australia are covered by the Fair Work system. This system sets and protects an employee's minimum pay and entitlements.

It can help to think of the Fair Work system like a stack of blocks, with each block building on the entitlements set by the ones below it.

Here's what it looks like all together.



Who can help?

If you have questions, problems at work or want to make an enterprise agreement, there are two agencies that can help.

The **Fair Work Ombudsman** is the national workplace relations regulator.

They:



provide information and advice about workplace laws



offer free online tools and education



assist to resolve disputes about pay and entitlements



recover underpayments and guide parties to compliance



take action to enforce compliance where required.

The **Fair Work Commission** is the national workplace relations tribunal and registered organisations regulator.

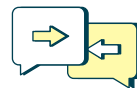
They:



set the national minimum wage



make and vary awards



support enterprise bargaining



approve enterprise agreements



deal with workplace disputes and issues like unfair dismissal, bullying, sexual harassment, discrimination and workplace rights



deal with matters about regulated workers.

Fair Work
OMBUDSMAN

For more, visit: www.fairwork.gov.au

Fair Work
Commission

For more, visit: www.fwc.gov.au

For videos and related resources, visit the Commission's [Online Learning Portal](http://learn.fwc.gov.au) at learn.fwc.gov.au.

The information contained in this document is general in nature and accurate at the time of preparation. If you are unsure about how it applies to your situation you can call the Fair Work Ombudsman on 13 13 94 or speak with a union, industry association or a workplace relations professional. Last updated: October 2024.