



Fair Work  
Commission

# The Fair Work Commission's WORKPLACE ADVICE SERVICE

NOW ACCEPTING  
NEW PARTNERS

2025

The Workplace Advice Service is a program operated by the Fair Work Commission. It connects unrepresented employees and small business employers with free legal advice.

## How does it work?

Partners provide up to an hour of free advice to referred clients on:

- dismissal
- general protections
- bullying in the workplace
- workplace sexual harassment

The referral process involves:



Client requests assistance via [fwc.gov.au](http://fwc.gov.au)



Commission staff triage and refer to suitable Partner via online portal



Partner does conflict check and accepts or declines referral



If accepted, Partner arranges appointment with client (by phone or in person)



Partner provides client up to one hour of free advice

## Why become a Partner?

- Be part of a Commonwealth Government funded community outreach program
- Diversify your client base
- Upskill your team with a wide variety of interesting cases
- Meet your pro bono targets
- Access exclusive professional development opportunities with Commission Members and specialist staff
- Receive the Service's quarterly newsletter updates and resources

## Who are our Partners?

Our network of Partners includes over 100 private law firms, community legal centres, legal aid organisations and barristers.

The Service facilitated over 5,000 appointments in the last year.

A list of our current Partners is published on our website at: [www.fwc.gov.au/legal-advice](http://www.fwc.gov.au/legal-advice)

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*As a partner, our firm has formed ongoing relationships with many clients and our team benefits from the diversity of the cases we are allocated. Our participation is more than just a corporate social responsibility measure, it helps us to make a difference to people who need it... a reminder of why many of us became lawyers in the first place.*  
”

Partner Testimonial,  
Hennings Lawyers

ENQUIRE NOW  
TO BECOME  
A PARTNER

Contact:  
[was@fwc.gov.au](mailto:was@fwc.gov.au)  
(03) 9063 7428



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