21 Reasonable inquiries about certain absences

- 21.1 This clause applies to an absence from work by an employee of 3 or more consecutive working days where the whole of the absence is not authorised or explained, or occurs without notification to the employer given before or a soon as practicable after the first day of the absence commences.
- 21.2 If an employee is absent from work as described in in subclause 1, the employer shall take reasonable steps to:
 - a. contact the employee;
 - b. provide the employee with an opportunity to explain the absence from work; and
 - c. give genuine consideration to any explanation provided by the employee.