

**RESPONSE OF AUSTRALIAN INDUSTRY GROUP
TO QUERIES FROM THE COMMISSION**

1. The Australian Industry Group (“**Ai Group**”) has prepared this note to respond to queries from the Commission raised after the cross-examination of Ms Anderson of McDonald’s (see Transcript (16 July 2018, PN1102 to PN 1134).

Delivery Drivers

2. As at 17 July 2018, McDonald’s employed 256 employees as delivery drivers at 25 restaurants (which included both McOpCo (corporate) and franchisee restaurants).
3. Of the 256 delivery drivers, 54 were employed at McOpCo restaurants.
4. Of the 256 delivery drivers, 202 were employed at franchisee restaurants.
5. As at 17 July 2018, 4 (franchise employees) of the 256 delivery drivers were employed as full-time employees, 158 (46 McOpCo and 112 franchise employees) of the 256 delivery drivers were employed as part-time employees and 94 (8 McOpCo and 86 franchise employees) of the 256 delivery drivers were employed as casual employees.
6. The breakdown of employee data (as at 6 February 2018) contained in the Anderson Affidavit included delivery drivers (see Anderson Affidavit (Exhibit AiG 3), pars 22, 23, 24).
7. The availability data and roster data relating to the period 5am to 6am (as at 6 February 2018) contained in the Anderson Affidavit included delivery drivers (see Anderson Affidavit (Exhibit AiG 3), pars 36, 40, 41).
8. A breakdown of the employee data (as at 6 February 2018) excluding delivery drivers is not able to be produced by McDonald’s as the data stored in the metime system used by McDonald’s categorises delivery drivers as crew only and does not categorise delivery drivers separately or as a subclass of crew.

Requests to Change Availability

9. The Anderson Affidavit states that, in a week, there can be 2,767 requests by part-time employees to change their availability (see Anderson Affidavit (Exhibit AiG 3), par 93(a)).

10. The 2,767 requests were the number of requests by part-time employees to change their availability in the week from 14 to 20 February 2018.
11. The 2,767 requests were only requests made by part-time crew employees.
12. The 2,767 requests did not include requests made by part-time manager employees.
13. The 2,767 requests were only requests made prior to the roster being posted.
14. The 2,767 requests did not include requests made after the roster was posted.
15. The 2,767 requests were in 415 restaurants using the myJob platform. This was an average of 6.67 requests per restaurants.
16. In period from 9 to 15 July 2018, the weekly number of requests by part-time employees to change their availability was 5,083.
17. The 5,083 requests were only requests made by part-time crew employees.
18. The 5,083 requests did not include requests made by part-time manager employees.
19. The 5,083 requests were only requests made prior to the roster being posted.
20. The 5,083 requests did not include requests made after the roster was posted.
21. The 5,083 requests were in 856 restaurants using the myJob platform. This was an average of 5.94 requests per restaurants.

18 July 2018