



# DRAFT DETERMINATION

*Fair Work Act 2009*  
s.285—Annual wage review

## Annual Wage Review 2024–25 (C2025/1)

### TELSTRA AWARD 2015 [MA000123]

Telecommunications services

JUSTICE HATCHER, PRESIDENT  
VICE PRESIDENT ASBURY  
DEPUTY PRESIDENT MILLHOUSE  
DEPUTY PRESIDENT O'NEILL  
MS LABINE-ROMAIN  
PROFESSOR BAIRD  
MR CULLY

SYDNEY, XX JUNE 2025

*Annual Wage Review 2024–25.*

A. Further to the decision issued by the Expert Panel in the Annual Wage Review 2024–25 on 3 June 2025 [[2025] FWCFB 3500], the above award is varied as follows:

1. By deleting the table appearing in clause 13.1(a) and inserting the following:

Classification	Rate per week (\$)
Customer Contact Officer Level 1	1014.70
Customer Contact Officer Level 2	1068.40
Principal Customer Contact Specialist	1125.80
Customer Contact Team Leader	1165.70
Principal Customer Contact Leader	1250.10

2. By deleting the table appearing in clause 13.1(b) and inserting the following:

Classification	Rate per week (\$)
Clerical and Administration Level 1	982.40
Clerical and Administration Level 2	1014.70
Clerical and Administration Level 3	1068.40

<b>Classification</b>	<b>Rate per week (\$)</b>
Clerical and Administration Level 4	1165.70
Clerical and Administration Level 5	1250.10

3. By deleting the table appearing in clause 13.1(c) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Telecommunications Trainee	982.40
Telecommunications Technical Employee	1068.40
Telecommunications Technician	1134.40
Advanced Telecommunications Technician	1165.70
Principal Telecommunications Technician	1250.10
Telecommunications Associate	1350.80

4. By deleting the table appearing in clause 13.1(d) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Technical Professional Level 1	1400.30
Technical Professional Level 2	1447.30
Technical Professional Level 3	1581.80
Technical Professional Level 4	1783.80

5. By deleting the table appearing in clause 13.1(e) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Sales Professional	1071.90

6. By deleting the table appearing in clause 13.1(f) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Media Relations Officer	1165.70
Senior Media Relations Officer	1250.10

B. This determination comes into operation on 1 July 2025. In accordance with s 286(5) of the *Fair Work Act 2009* (Cth) this determination does not take effect in relation to a particular employee until the start of the employee's first full pay period that starts on or after 1 July 2025.

PRESIDENT