



# DRAFT DETERMINATION

*Fair Work Act 2009*  
s.285—Annual wage review

## **Annual Wage Review 2019–20** (C2020/1)

### **TELECOMMUNICATIONS SERVICES AWARD 2010** [MA000041]

Telecommunications services

JUSTICE ROSS, PRESIDENT  
VICE PRESIDENT CATANZARITI  
DEPUTY PRESIDENT ASBURY  
COMMISSIONER HAMPTON  
MR FERGUSON  
PROFESSOR WOODEN  
MS LABINE-ROMAIN

MELBOURNE, XX JUNE 2020

*Annual Wage Review 2019–20.*

A. Further to the decision issued by the majority of the Expert Panel in the Annual Wage Review 2019–20 on 19 June 2020 [[2020] FWCFB 3500], the above award is varied as follows:

1. By deleting the table appearing in clause 14.1(a) and inserting the following:

<b>Classification</b>	<b>Rate per week</b>
	\$
Customer Contact Trainee	805.10
Customer Contact Officer Level 1	832.80
Customer Contact Officer Level 2	877.60
Principal Customer Contact Specialist	924.70
Customer Contact Team Leader	957.60
Principal Customer Contact Leader	1026.70

2. By deleting the table appearing in clause 14.1(b) and inserting the following:

<b>Classification</b>	<b>Rate per week</b>
	<b>\$</b>
Clerical and Administration Level 1	805.10
Clerical and Administration Level 2	832.80
Clerical and Administration Level 3	877.60
Clerical and Administration Level 4	957.60
Clerical and Administration Level 5	1026.70

3. By deleting the table appearing in clause 14.1(c) and inserting the following:

<b>Classification</b>	<b>Rate per week</b>
	<b>\$</b>
Telecommunications Trainee	805.10
Telecommunications Technical Employee	877.60
Telecommunications Technician	931.80
Advanced Telecommunications Technician	957.60
Principal Telecommunications Technician	1026.70
Telecommunications Associate	1109.50

4. By deleting the year “2019” in clause 14.4(b) and inserting “2020”.

B. This determination comes into operation on 1 November 2020. In accordance with s.286(5) of the *Fair Work Act 2009* this determination does not take effect in relation to a particular employee until the start of the employee’s first full pay period that starts on or after 1 November 2020.

PRESIDENT